

**'AnnexureA'**

**Escalation Matrix – Vibrant Securities Pvt Ltd – Broking / Depository Services**

Details of	Contact Person	Address	Contact No.	EmailId	Working Hours
Customer care	Janardhan Mahadik	103-A, Podar Chambers, S.A.Brelvi Road, Fort, Mumbai - 400001	022-42134217	<a href="mailto:janardhan@vibrantsecurities.com">janardhan@vibrantsecurities.com</a>	Mon –Fri; 9 a.m. to 6 .p.m Sat – 10 a.m to 2.00 p.m
Head of Customercare	Vishwas Jadhav	103-A, Podar Chambers, S.A.Brelvi Road, Fort, Mumbai - 400001	022-42134215	<a href="mailto:vishwas@vibrantsecurities.com">vishwas@vibrantsecurities.com</a>	Mon –Fri; 9 a.m. to 6 .p.m Sat – 10 a.m to 2.00 p.m
Compliance Officer	Ambika Panwalkar	103-A, Podar Chambers, S.A.Brelvi Road, Fort, Mumbai - 400001	022-42134235	<a href="mailto:ambika@vibrantsecurities.com">ambika@vibrantsecurities.com</a>	Mon –Fri; 9 a.m. to 6 .p.m Sat – 10 a.m to 2.00 p.m
CEO	Manish Parikh	103-A, Podar Chambers, S.A.Brelvi Road, Fort, Mumbai - 400001	022-42134213	<a href="mailto:manish@vibrantsecurities.com">manish@vibrantsecurities.com</a>	Mon –Fri; 9 a.m. to 6 .p.m Sat – 10 a.m to 2.00 p.m

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with NSDL at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html> . Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal.